



HOUSE & DRESS POLICY

RESPONSIBLE SERVICE OF ALCOHOL:

IN THE BEST INTEREST OF OUR PATRONS AND COMMUNITY, WE FULLY SUPPORT AND ACTIVELY PROMOTE THE RESPONSIBLE SERVICE OF ALCOHOL AND ITS "CODE OF PRACTICE" O'DONOGHUE'S STAFF WILL NOT SERVE INTOXICATED PEOPLE OR ALLOW PATRONS TO BECOME INTOXICATED ON THE PREMISES.

WE PRACTICE:

- NO SHOTS OR DOUBLES AFTER NOMINATED TIME
- A LIMIT OF 4 DRINKS PER PERSON AFTER NOMINATED TIME
- HAVE AVAILABLE TAP/DRINKING WATER AT ALL TIMES
- OPERATE ANY PROMOTIONS WITHIN OLGR GUIDELINES
- WE WILL NOT ALLOW INTOXICATION, QUARRELSOME, VIOLENT OR INDECENT BEHAVIOR WITHIN OUR PREMISES
- STAFF HAVE THE RIGHT TO REFUSE ANYONE DEEMED TO BE INTOXICATED
- HOT FOOD AVAILABLE AT ALL TIMES (HOT FOOD AVAILABLE IS SAUSAGE ROLLS, PIES, FROZEN PIZZAS AND DINNERS)
- ON EVENT DAYS;
USE PLASTIC GLASSWARE ONLY - ADJUST DRINK OFFERINGS SUCH AS SHOTS AND LIMITS PER PERSON

18+ ONLY

- NO ONE UNDER THE AGE OF 18 IS PERMITTED IN HOTEL UNLESS WITH A RESPONSIBLE ADULT IN AUTHORISED AREAS.
- NO MINOR IS ALLOWED IN THE GAMING ROOM AREAS OF THE HOTEL AT ANY TIME. THEY WILL ALSO NOT BE SERVED ALCOHOL.
- EVERY PATRON MUST CARRY AN ACCEPTABLE FORM OF ID. ACCEPTABLE FORMS OF ID ARE CURRENT:
 - DRIVER'S LICENSE
 - BIRTH CARD
 - PASSPORT

MINORS MUST BE ACCOMPANIED BY A RESPONSIBLE ADULT AT ALL TIMES. WE DEEM A RESPONSIBLE ADULT EITHER A PARENT OR GUARDIAN OR SOMEONE OVER THE AGE OF 25.

- NO MINOR WILL BE SERVED OR ALLOWED TO BE WITHIN 1.5 METERS OF THE BAR
- MINORS MUST BE OFF THE PREMISES BY 9.30PM (UNLESS IN THE UPSTAIRS PRIVATE FUNCTION SPACE AND PART OF AN EVENT)

RESTRICTED AREAS:

- GAMING VIP ROOMS (NO MINORS AT ALL)

NON RESTRICTED AREAS:

- MAIN BAR, BEER GARDEN, DINING ROOM, SPORTS BAR, THE CARRIAGE AND UPSTAIRS AREAS
- MINORS ALLOWED WITH A RESPONSIBLE ADULT (25YRS OR OLDER)

SMOKING

- SELECT AREAS AND TIMES ARE NON COMMERCIAL DINING AREA MEANING NO FOOD TO BE EATEN HERE AT ALL TIMES
- ANY AREA IN THE NEAR VICINITY OF THE PLAY EQUIPMENT IS NON SMOKING

RESPONSIBLE GAMBLING:

IN THE INTEREST OF OUR PATRONS AND COMMUNITY, WE HAVE AND DO SUPPORT THE RESPONSIBLE CONDUCT OF GAMING AND THE AHA "GAMING CODE OF CONDUCT"

- WE DISPLAY, OFFER AND PROMOTE A 'SELF-EXCLUSION PROGRAM' - BROCHURES AND PAMPHLETS ARE AVAILABLE AT ALL TIMES
- WE OFFER SELF-EXCLUSION SERVICES THROUGH THE OLGR OPERATED BY 'GAMECARE' THROUGH THE AHA (AUSTRALIAN HOTELS ASSOCIATION)
- WE DO NOT PROMOTE OR ADVERTISE GAMBLING
- WE AUDIT AND CHECK ALL REGULATORY SIGNAGE ROUTINELY
- WE DO NOT OFFER ANY SPECIAL PROMOTION OR DISCOUNTS FOR GAMBLING
- ANY PAYOUT OVER THE AMOUNT OF \$5000. IS DONE IN THE FORM OF A CHEQUE
- WE DO NOT OFFER CREDIT BETTING

TRADING HOURS:

- MONDAY - THURSDAY: 9AM - 1AM
- FRIDAY & SATURDAY: 9AM - 2AM
- SUNDAY: 10AM - 10PM

LATE TRADING

IN THE EVENT THAT THE VENUE TRADES LATER THAN 12AM, THE FOLLOWING WILL BE IMPLEMENTED TO HELP IN THE PREVENTION OF ANTI - SOCIAL BEHAVIOR AND ALCOHOL RELATED ISSUES:

- PLASTIC, NO GLASSWARE.
- WATER STATIONS AT ALL BAR AREAS.
- TRAINED RSA OFFICER ON DUTY OR ADDITIONAL SECURITY PERSONNEL
- NO DOUBLES OR SHOTS A NOMINATED TIME | LIMIT OF 4 DRINKS PER PERSON.
- 1AM LOCKOUT WHERE NO PATRON MAY ENTER AFTER THIS TIME.
- WATER AND HOT FOOD AVAILABLE TO PATRONS EVEN AFTER CLOSURE OF BARS
- LOCKOUT WILL OCCUR ON EVENT NIGHTS

BOTTLE SHOP

- ALL BOTTLE SHOP & TAKE AWAY SALES TO CEASE BY 11PM

CLOSING TIME

- 15 MINUTES BEFORE CLOSING LAST DRINKS WILL BE OFFERED
- ALL MUSIC, JUKEBOXES AND GAMING MACHINES WILL BE TURNED OFF 15 MINUTES TO CLOSING
- BY LAW, 15 MINUTES AFTER CLOSE OF TRADE YOU ARE REQUIRED TO BE OFF THE PREMISES
- WHEN LEAVING, WE ASK YOU TO DO SO QUIETLY WITH THE CONSIDERATION OF OUR NEIGHBOURS
- WE ARE MORE THAN HAPPY TO ARRANGE A TAXI, OR SAFE TRANSPORT OPTION FOR YOU

OUR COMMITMENTS

- WE WILL PROVIDE STRATEGIES TO ENSURE THAT OUR HOTEL IS A SAFE AND FRIENDLY ENVIRONMENT
- WE WILL DISPLAY POSTERS THAT WILL ASSIST AND EDUCATE OUR CUSTOMERS THAT WE HAVE A COMMITMENT TO UPHOLDING THE LAW AND ITS REGULATIONS
- WE WILL PROVIDE ONGOING STAFF TRAINING AND DEVELOPMENT
- WE WILL CONTINUE TO SUPPORT & PROMOTE THE RESPONSIBLE SERVICE OF ALCOHOL & CONDUCT OF GAMING

CONDUCT:

- O'DONOGHUE'S HAS A ZERO TOLERANCE POLICY ON ANY FORM OF ANTI-SOCIAL BEHAVIOR
- ANY FORM OR DISPLAY OF VIOLENT, AGGRESSIVE BEHAVIOR TOWARD ANY PATRON, SECURITY OR STAFF THAT MAKES OTHERS FEEL UN-SAFE WILL NOT BE TOLERATED AND NOT PERMITTED OR REQUIRED TO LEAVE.
- IN LINE WITH THE LOCAL LIQUEUR ACCORD; OFFENDERS WILL BE ASKED TO LEAVE THE PREMISES AND MAY BE CHARGED ACCORDING TO THE LAW ANY SUCH BEHAVIOR WILL ENDURE BARRING'S FROM THE VENUE.

DRESS REGULATIONS

O'DONOGHUE'S HOUSE DRESS RULES AND ENTRY CONDITIONS

DRESS CODE APPLIES FROM 9PM ON FRIDAY - SATURDAY EVENINGS & EVENT NIGHTS

1. IDENTIFICATION (APPROVED ONLY) MUST BE PRODUCED AND ON PERSONS AT ALL TIMES
2. OMC (OUTLAW MOTORCYCLE CLUB) COLOURS & ANY FORM OF 1% ASSOCIATED CLOTHING AS PER LOCAL LIQUOR ACCORD REGULATIONS ARE NOT PERMITTED IN THE HOTEL AT ANY TIME
 - A. ANY PERSONS WITH VISIBLE OMC (OUTLAW MOTORCYCLE RELATED) TATTOOS WILL NOT BE PERMITTED ENTRY
3. NO WORK BOOTS STEEL CAPS
4. NO WORK FLURO'S OR WORK WEAR
5. NO SINGLETS (SLEEVELESS DRESSY T'S ARE ACCEPTABLE)
6. NO THONGS
7. NO LAD WEAR
8. NO SPORTS/TRAINING SHORTS SHORTS/
9. NO JOGGERS/RUNNING SHOES/ TNS STYLE SHOES
10. NO GYM CLOTHES | NO TRACK PANTS
11. NO DIRTY/MESSY CLOTHING
12. OFFENSIVE CLOTHING, INTIMIDATING TATTOOS OR HAIRCUTS MAY BE REFUSED ENTRY
13. MINORS MUST BE IN THE PRESENCE OF A RESPONSIBLE ADULT IN AUTHORISED AREAS. ALL CHILDREN OFF PREMISES BY 9.30PM (FUNCTIONS PERMITTED)
14. NO OUTSIDE FOOD OR DRINKS TO BE BROUGHT ONTO THE PREMISES
15. BAD LANGUAGE & ANTI-SOCIAL BEHAVIOUR WILL NOT BE TOLERATED AT ANY TIME
16. NO BIKES OR SHOPPING TROLLEYS ALLOWED ONTO THE PREMISES
17. NO HOODIE JUMPERS COVERING THE HEAD OR FACE AT ANY TIME
18. ANY INDIVIDUAL OR GROUP DEEMED TO BE TROUBLESOME OR INTIMIDATING MAY BE REFUSED ENTRY AND OR ASKED TO LEAVE

